



Ben & Sylvia Paxton, newly married couple from Richmond

# Perfect plumbers: the news leaks out

## Discover a truly personal local service

Recently married, my wife and I began our search for the perfect house to start our family. Finally, after several months and much frustration, we fell for a gorgeous Victorian house in Richmond. Blinded by its appeal, we overlooked the state it was in. Once we had taken up residence, we started noticing all sorts of problems with the plumbing: leaking pipes, dripping taps and, even worse, a 20-year-old boiler which produced intermittent heating and hot water and pitiful water pressure on the upper floors.

We decided to tackle the central heating first, as our first winter had been marked by a virtual lack of heating and crippling gas bills. With Sylvia pregnant, we were worried about the prospect of a repeat performance with a young baby on our

hands. Some friends told us that they used *My Plumber* for their plumbing, so we decided to give them a call. Immediately an appointment was arranged to suit us and, when he arrived, Jamie spent a long time running through the options. He was happy to answer all our questions and explained everything really clearly. After a couple of days, he supplied us with a comprehensive estimate for the work to be done.

*My Plumber* replaced our ancient boiler and upgraded the gas supply. We also had a *Megafllo* installed, so that we now have 'to die for' water pressure from our shower and taps – and a sensible gas bill.

We were impressed that Jamie was also qualified to give energy efficiency advice, as we try to do everything 'Green'. We also like the savings on our gas bills!

Furthermore, due to the energy efficiency legislation, we had to have thermostatic radiator valves installed on each radiator. This was good news, as we were worried about the baby's room becoming too hot. We can now adjust the temperature of the room to suit the weather.

We are fortunate to have found a local, award-winning plumbing company to call upon. From leaks on pipes to dripping taps, broken loos and showers, the team resolves problems quickly and efficiently. So now we can sit back and enjoy the rest of the summer, knowing that this winter will be very different from the last one!

**call *My Plumber Limited*  
on 0870 777 3980  
or email [services@my-plumber.co.uk](mailto:services@my-plumber.co.uk)**

**ADVERTISEMENT FEATURE**