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Perfect plumbers: the news leaks out

Discover a truly personal local service

For the last five years, I have been self employed buying properties to rent out which I then manage myself. To begin with, I found it hard to find a plumber who I could trust and in whom I had complete confidence. I was always left with that niggling feeling that he was either over charging me, or not entirely sure how to fix the problem. I often found myself waiting around for a plumber who never showed up and didn't even call me to let me know that he was not coming.

You can imagine how I felt when the boiler at one of the rental properties broke down. Thinking 'oh boy here we go again' I resigned myself to the fact that I would have to find a gas engineer/plumber to come and fix it. The first few companies I called couldn't help – it was too late in the day, and it was a busy time of year. Then I

stumbled on *My Plumber*, a company that a friend had used previously, and struck gold. Despite being late in the day, the girls in the office really went out of their way to get an engineer to me in that evening. They were kind and courteous, and made me aware of the pricing structure even before the appointment was booked so there would be no surprises at the end. The engineer who showed up was well qualified, experienced and talked me through the job before successfully repairing the faulty boiler.

That was a couple of years ago. Now I call *My Plumber* for all my plumbing needs. It is great to be able to have so many different types of plumbing work carried out by one company. As well as being *Corgi* registered to carry out all my gas work (which includes hobs, fires, gas

pipes as well as boiler repairs, servicing and installations). The company also designs and installs bathrooms and deals with every plumbing problem you can think of. I have even called the office to get advice on reliable electricians or carpenters. They help in any way they can! I even have a reminder to let me know when I need to get my next *Landlord Safety Check* and my annual boiler service done.

Each time I have used *My Plumber*, I have received prompt, reliable service with a smile. I have their number on my speed dial, believe me! So all I have to worry about is finding more properties for my ever-growing portfolio!

Contact My Plumber Limited:

0870 777 3980

Or email: services@my-plumber.co.uk

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