



A plumber you can trust

Mrs Watson from Brook Green calls on My Plumber

I first heard about *My Plumber* when I was watching *Newsnight* on *BBC Two* with Jeremy Paxman last year. The company was featured during the Thames Water debate and so I thought then that it might be a good plumbing company to use for my problems. My central heating system had caused problems for years, with some radiators not heating up properly and some not at all. After hordes of plumbers suggesting all sorts of solutions to problems, I was understandably frustrated (not to mention poorer and still cold). So, by the time I saw the feature on the telly I was in a state of desperation.

I knew that the winter would soon be with us and I wanted to get my heating sorted out once and for all. The ladies in the office explained the charges to me clearly during my first call, so that there would be no surprises. Luckily, a plumber was available when I wanted to see him and,

when he had carried out his investigations, he definitely didn't disappoint. He gave my system a thorough once over and explained clearly to me what was happening. The problem was that the radiators were full of sludge which had accumulated over time. The plumber suggested that I should get the system "powerflushed" - this procedure uses a power flushing pump, which is simply connected onto the heating system. The powerful flow of the pump dislodges the sludge.

The plumber spent the day carrying out the power flushing procedure after which time he got the system up and running. I was thrilled when all the radiators in my house went from cold to piping hot in no time at all! I've had no more problems with my heating system, but I have called *My Plumber* out for other various things that have come up such as a leaking pipe, a broken shower cartridge, and replacing some old taps. I've also recommended the firm to several

friends who have all told me that they are happy too. They are, like me, grateful to have a plumber that they can put their trust into. All in all, my experience with *My Plumber* has been good.

I have found them helpful, friendly and prepared to go the extra step for customer satisfaction. I have no doubt that there are countless other similar experiences out there, so if you want a plumber that you can rely on, give them a call!

*Call My Plumber Limited
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or email them on
services@my-plumber.co.uk
Please ask if you would like more
information on Powerflushing or
any other services they provide.
www.my-plumber.co.uk*